# TERMS OF USE/DISCLAIMER



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THESE TERMS INCLUDE AN AGREEMENT TO SUBMIT CLAIMS EXCLUSIVELY TO INDIVIDUAL (NON-CLASS) ARBITRATION. SEE BELOW.

The Terms are meant to protect all of our Web Site visitors and your use of this Web Site signifies your agreement with these Terms. IF YOU DO NOT AGREE WITH THESE TERMS, DO NOT USE OR ACCESS THIS WEB SITE. Avis reserves the right, in its sole discretion, to modify, alter or otherwise update these Terms at any time. If you continue to use the Web Site, check the footer for notice of changed Terms. If the footer indicates that the Terms have been changed, immediately read them. By choosing to continue to use or access this Web Site after we have posted notice of such modifications, alterations or updates, and after you have had the opportunity to read the revised Terms, you agree to be bound by such revised Terms.

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## **PRIVACY**

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#### INDEMNIFICATION

You are fully responsible for how you use this Web Site. You may not share your log-in information with anyone else, but if you do you are fully responsible for how they use the Web Site too. You agree to indemnify, defend, and hold harmless **Avis and the Providers**, its and their officers, directors, employees, service providers, vendors, affiliates, agents, licensors, and suppliers from and against all losses, expenses, damages and costs, including reasonable attorneys' fees, resulting from any violation by you of these Terms.

## THIRD PARTY RIGHTS

These Terms are for the benefit of Avis and its Providers, its and their officers, directors, employees, affiliates, agents, licensors, and suppliers. Each of these individuals or entities shall have the right to assert and enforce these Terms directly against you on its or their own behalf.

#### JURISDICTIONAL ISSUES

Unless otherwise specified, the content contained in this Web Site is presented solely for your convenience and/or information. This Web Site is controlled and operated by **Avis** from its offices within Parsippany, NJ. **Avis** makes no representation that content in its Web Site is appropriate or available for use in other locations. Those who choose to access this Web Site from other locations do so on their own initiative and are responsible for compliance with local laws, if and to the extent local laws are applicable. You may not use or export the materials in this Web Site in violation of U.S. export laws and regulations. These Terms shall be governed by, construed and enforced in accordance with the laws of the State of New Jersey, as they are applied to agreements entered into and to be performed entirely within such State.

# **WEB SITE DISPUTES**

Web Site Disputes include: (a) any claim you may have against Avis in connection with the Web Site, (b) any claim Avis may have against you in connection with the Web Site, and (c) any action to enforce the Terms or to object to the Terms.

All other disputes are Non-Web Site Disputes. Any claim arising from your purchase of an Avis Product or Service is a Non-Web Site Dispute. Any claim arising from the content of any offer or advertisement on the Web Site is a Non-Web Site Dispute.

# WEB SITE DISPUTES - PRE-DISPUTE RESOLUTION

Before filing a lawsuit in connection with any Web Site Dispute (including, but not limited to, in an individual arbitration or in a small claims proceeding), you and Avis agree that we shall give the other party written notice of the claim to be asserted 30 days before initiating a proceeding and make a reasonable good faith effort to resolve the claim. If you are intending to assert a claim against Avis, you must send the written notice of the claim to Attention: Avis Rent A Car System, LLC, 6 Sylvan Way, Parsippany, New Jersey, 07054 Attn: Legal Department. If Avis is intending to assert a claim against you, we will send the written notice of the claim to you at your address appearing in our records. NO SETTLEMENT DEMAND OR SETTLEMENT OFFER USED IN THIS PREDISPUTE RESOLUTION PROCESS MAY BE USED IN ANY PROCEEDING, INCLUDING AS EVIDENCE OR AS AN ADMISSION OF ANY LIABILITY OR DAMAGES (OR LACK THEREOF).

# WEB SITE DISPUTE RESOLUTION -- VENUE

You agree to be subject to the jurisdiction of New Jersey for any Web Site Dispute. You agree that any Web Site Dispute will be resolved in New Jersey to the exclusion of any other potential venue.

# WEB SITE DISPUTE RESOLUTION - ARBITRATION, JURY TRIAL WAIVER

Neither you nor we will be able to sue in court in connection with a Web Site Dispute. All Web Site Disputes must be resolved through individual (non-class) arbitration. You indicate your acceptance to these Terms, including this agreement to arbitrate, by continuing to use the Web Site after having the opportunity to review these Terms.

You and Avis intend for this to be an agreement for arbitration that can be enforced under both the Federal Arbitration Act (FAA), 9 U.S.C.A. §§ 1-16, and the New Jersey Arbitration Act (NJAA), N.J.S.A. 2A:23B-1 to -32.

You and Avis waive any rights to maintain other available resolution processes for Web Site Disputes, such as a court action or administrative proceeding, to settle disputes. You and Avis waive any right to a jury trial for Web Site Disputes.

Instead of suing in court, we each agree to settle Web Site Disputes only by arbitration. The rules in arbitration are different. There's no judge or jury, and review is limited, but an arbitrator can award the same damages and relief, and must honor the same limitations stated in the agreement as a court would.

Any Web Site Dispute shall be determined by arbitration in New Jersey before one arbitrator(s). The arbitration shall be administered by JAMS pursuant to JAMS' Streamlined Arbitration Rules and Procedures, available at http://www.jamsadr.com/rules-streamlined-arbitration/. Judgment on the Award may be entered in any court having jurisdiction. This clause shall not preclude parties from seeking provisional remedies in aid of arbitration from a court of appropriate jurisdiction. If for any reason, JAMS cannot or will not provide this arbitration, the parties may ask any court of competent jurisdiction to select an arbitrator from a list provided by the parties.

To the extent a party commences any action with includes both Web Site Disputes and Non-Web Site Disputes, consideration of the Non-Web Site Disputes shall be stayed until the Web Site Disputes are fully arbitrated. Then, any Web Site Disputes will be considered by any court of competent jurisdiction.

If you are an individual (instead of, for instance, a partnership, corporation, or other form of entity or non-natural person), in the event that (1) your claim is less than \$10,000, and (2) you are able to demonstrate that the costs of arbitration will be prohibitive as compared to costs of litigation, Avis will pay as much of your filing and hearing fees in connection with the arbitration as the arbitrator deems necessary to prevent the arbitration from being cost-prohibitive as compared to the cost of litigation.

## WEB SITE DISPUTE RESOLUTION - NO CLASS ACTIONS

You agree that you will not file a class action against Avis or its Providers, or participate in a class action against Avis or its Providers, in any Web Site Dispute. You agree that you will not file or seek a class arbitration, or participate in a class arbitration against Avis or its Providers, in any Web Site Dispute.

## SEVERANCE OF INVALID TERMS

If any provision of these Terms shall be unlawful, void or for any reason unenforceable, then that provision shall be deemed severable from these Terms and shall not affect the validity and enforceability of any remaining provisions. Notwithstanding anything to the contrary, if the class action waiver of these Terms is deemed unenforceable, the agreement of the parties to engage in arbitration shall likewise be deemed stricken.

#### **ENTIRE AGREEMENT**

The provisions and conditions of these Terms, and each obligation referenced herein, represent the entire Agreement between Avis with respect to your use of this free Web Site, its affiliated or related entities, and you, and supersede any prior agreements or understandings not incorporated herein. In the event that any inconsistencies exist between these Terms and any future published terms of use or understanding, the last published Terms or terms of use or understanding shall prevail.

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